



## Why choose Community Based Support (CBS)?

We are 100% Tasmanian owned and operated and have been assisting clients to stay living at home for over 30 years. Our Home Care Packages (HCP) team has over 50 years combined experience and take the time to get to know you so we can support you to live the life you choose.

## What is Care Management?

Care Management includes all the work we do with you, and behind the scenes, to ensure your Home Care Package meets your needs. For example, speaking to you on the phone, creating your care plan or making changes to your roster. An experienced Care Manager from our Home Care Packages team will work with you to design a package to meet your individual goals and then they will assist you throughout your journey. You might need a little help or a lot but it's your package, so you'll be in the driving seat, and we'll be right beside you when you need us. We have developed a tiered system to give you maximum choice and control:

Care management tier	Myrtle	Huon pine	Sassafras	Blackwood
<b>Hours of care management per fortnight</b>	30 mins	1 hour	1 hour 45 mins	2 hours 30 mins
<b>Cost per fortnight</b>	\$57.12	\$114.23	\$171.35	\$228.46
<b>Home visits included per year</b>	1	2	2	2

## What is Package Management?

Package management includes activities that are directly related to managing your Home Care Package. These include preparing monthly statements, managing your package funds, and compliance and quality assurance activities required for home care. The cost per fortnight for each level of Home Care Package is:

	Level 1	Level 2	Level 3	Level 4
<b>Package Management</b>	\$29.92	\$53.32	\$111.67	\$167.46

*"SUE GUIDED US CAREFULLY THROUGH THE PROCESS AND ANSWERED ALL OF THE QUESTIONS WE HAD... IT WAS COMFORTING TO HAVE SOMEONE THAT DEALT WITH US AS PEOPLE NOT JUST A NUMBER."* Chris & Marie

# Home Care Package Pricing Schedule

## Full Price List

The hourly rate of the following services includes the wages of our versatile direct support staff as well as our administration expenses such as superannuation, training, insurance, rent, our dedicated rostering team, electricity, petrol, car registration and office administration staff.

Service	Cost
<b>General Services</b>	
Weekday 6am – 8pm*	\$55 per hour
Weekday 8pm – 6am*	\$63 per hour
Saturday*	\$76.50 per hour
Sunday*	\$96.80 per hour
Public holiday*	\$120 per hour
<b>Social Support Group</b>	\$60 per day
<b>Gentle Movement Group/Aqua Aerobics</b>	\$30 per session
<b>Home Maintenance (Handyman)</b>	\$64 per hour
<b>Travel in support worker vehicle**</b>	.95c per km
<b>Spring cleaning</b>	\$64 per hour
<b>Nursing</b>	\$97 per hour
<b>Occupational Therapy</b>	\$135 per hour
<b>24 hour visit (includes 8hrs sleep)</b>	\$660 – \$930 per 24 hour period
<b>Sleepover 10pm – 6am (sleeping shift)</b>	\$110 – \$190 per night
<b>Overnight support (awake shift)</b>	Relevant hourly rate
<b>Extra home visit with a Care Manager</b>	\$82.50 per hour
<b>Process invoice for CBS preferred service provider</b>	5% of total invoice
<b>Process invoice for non CBS preferred service provider or product purchase</b>	10% of total invoice
<b>Process reimbursements</b>	10% of total reimbursement
<b>Exit Fee</b>	\$250
<b>After hours callout fee</b>	\$150 + relevant hourly rate
<b>Gardening and other non-CBS services &amp; products</b>	Price on application

\*Minimum charge for visits less than one hour is 70% of the equivalent hourly rate.

\*\*We don't usually charge your package for a staff member to travel to visit you. However, if you request a specific worker this may incur a charge at the above rate to cover the travel to and from your home. If you are affected by this we will discuss this with you before any charges are incurred.

*"THEIR WORKERS ARE LOVELY AND GENUINE." Vera*

**General Services** includes personal care, domestic assistance, respite/carer's support, transport to appointments, one-on-one social support and wellbeing visits provided by our appropriately qualified staff.

**Cancellation policy:** We would appreciate 48 hours' notice to cancel any scheduled visits and redeploy our workers. The full scheduled service will be charged for any visits cancelled with less than 48 hours' notice.

Your local Home Care Package provider

📞 1300 227 827 ✉️ [hcp@cbsaust.org.au](mailto:hcp@cbsaust.org.au) 🌐 [www.cbsaust.org.au](http://www.cbsaust.org.au)

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