

Home Care Packages

Home Care Packages are designed to provide individually planned and coordinated services to meet the daily care needs of older people who are living in their own home.

Location

At client's home or in the community (coordinated from 24 Sunderland Street, Moonah).

Purpose

To provide individually planned and coordinated support to meet the daily care needs of older people.

Accessibility

Support is available every day of the year with after-hours emergency access monitored by CBS staff and a designated coordinator assigned to each recipient.

Eligibility

Frail older people with complex care needs requiring some case management as follows:

- Level 1 - basic care needs.
- Level 2 - low level care needs.
- Level 3 - intermediate level care needs.
- Level 4 - high level care needs.

All recipients must be assessed and approved by the Aged Care Assessment Team. If you need an assessment contact My Aged Care on 1800 200 422.

Priority

Southern Region of Tasmania, with Level 4 only in Hobart LGA.

Program Details

A holistic approach to managing individual recipient's needs. The recipient and/or advocate, with the case manager, create a tailored care plan to meet the recipient's needs. The recipient and/or advocate receive a copy of the agreed care plan which can be

altered at any time. Formal reviews are conducted at least annually with informal contact as required. Recipients sign a Home Care Agreement and all recipients receive information on Advocacy and the Aged Care Complaints Commissioner.

What does the service cost

Fees are in accordance with the Home Care Packages Program Guidelines and published policies of CBS. Transport costs will be included in the package or billed to recipients in accordance with CBS policy on travel with recipients. No recipient will be refused service due to an inability to pay fees (see separate Information sheet "Home Care Packages Fees Fact Sheet").

Funding

Home Care Packages are funded by the Department of Human Services.

Enquiries

Ph: 1300 227 827

(Local call charges apply; calls from mobiles at applicable rates)

Monday – Friday
8.30am – 5pm
(except public holidays).

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