

# Home Care Package Fees

These fees apply to all Home Care Packages. We have kept them lower than the recommended rate to ensure they are affordable and accessible to eligible clients.

## Overview

Packaged Care co-contribution fees are in accordance with the Home Care Packages Program Guidelines. The fees, set out in the table below aim to ensure services are affordable and accessible to all eligible clients and in accordance with the rate set by the Department of Human Service, which is 17.5% of the basic aged pension. All potential clients are informed of these fees at the initial assessment.

## Fee scale

The fees payable covers all services including indirect services provided as part of the package and are detailed on individual care plans. Where a recipient receives other services on top of the package, for example, a level 2 recipient receiving community nursing, the nursing provider may charge an additional fee for this service. Packaged Care Fees also include individual case management to the level required by each individual.

Level 1 Basic Daily Fee	\$2.50 per day = \$17.50 per week
Level 2 Basic Daily Fee	\$5 per day = \$35 per week
Level 3 Basic Daily Fee	\$7 per day = \$49 per week
Level 4 Basic Daily Fee	\$9 per day = \$63 per week

## Income Testing

From July 2014, in addition to the basic daily fee, clients may be asked to make a contribution towards their care based on their income. Under the new arrangements the subsidy payable by the government will be reduced according to the income tested fee payable. More information is available about the income tested fees.

## Fee Reductions

Where clients indicate that they cannot afford to pay for services they will be required to undertake an assessment of their income and expenses to determine eligibility for a fee reduction.

An application for financial hardship may be submitted to the Department of Social Services if a client is unable to pay the income tested fee and/or the basic daily fee.

## Travel

If CBS staff transport clients or undertake duties on behalf of clients requiring transport (for example, for shopping), travel is charged at the rate of \$0.80 per kilometre. The travel charge is in addition to the service fees if the full package has been allocated and is charged even where the client has a fee waiver.

## Reviews

Fees and travel costs will be reviewed through the normal client re-assessment process.

## Enquiries

Ph: 1300 227 827

(Local call charges apply; calls from mobiles at applicable rates)

Monday – Friday 8.30am – 5pm (except public holidays).

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